

RECEIVED & INSPECTED

MAY 5 2003

FCC-MAILROOM

4/28-03

To whom it may concern

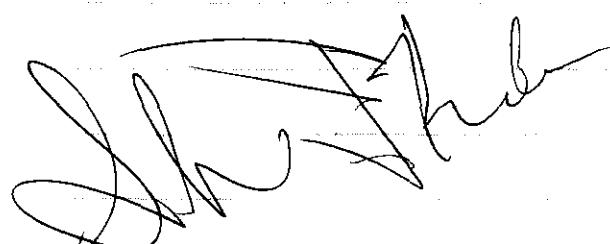
My job is important to me. As a student at Montana Tech I have a lot of bills to pay. Student loans don't cover everything. The company I work for, Teleperformance USA provides me with the paycheck I need to survive as well as many other students here in Butte, using out-bound telemarketing.

The Teleperformance call center employs 130 people who are single with children, students going to college, some have high medical bills. This out-bound telemarketing center makes it so these people can survive in their daily lives. If you make a vote against out bound telemarketing most would be unable to get new jobs and would go on unemployment or welfare. This would ruin there self-esteem that they get from working at Teleperformance.

Thank you for your support in this matter

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278



Sheldon F. Kaldor
2117 Aberdeen St
Butte, MT 59701

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To whom it may concern ~

I feel that they should not cut down out-bound telemarketing because we sell good programs to a lot of people. Sure, some people hate getting our calls but the majority of people take the programs we sell. I am a supervisor for teleperformance USA and I personally look over 15-20 people a day who need their jobs to support themselves and their families. I along with the many people employed here have families to support so if they shut us down then hundreds of people would not have jobs or money to support themselves so it would hurt many many people.

Our jobs as telemarketers are not bad jobs. It is still a reliable, professional job so there is no reason to shut down a company who does very good in the business except just because of people complaining about our profession.

Thank you.

Jennifer Tolan

4-26-03

806 S. Montana
Butte, MT 59701

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

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I think that we should keep our bound calling. Because there is over 160 people that work in this center. This is the way that every one of us are paying our bills. This is one of the jobs that I have had in my life. this job shows people ok to become responsible and how to keep their seeds out of trouble. I have learned a how to work for the best company! The people and staff are the nice's people that I have never meet in my life. I have learned a lot from this center and always learn something new every day.

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

Chris Faris
1010 W. Diamond
Butte, MT 59701

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FCC-MAILROOM

-28-03

To whom it may concern:

I am a supervisor for a telemarketing company. This job provides me with a home to live in, food for me to eat, and anything extra goes toward my college education. I don't believe outbound telemarketing should be gotten rid of because this company, teleperformance USA, employs many people. And those people rely on this job to support their families and themselves. If outbound telemarketing was gotten rid of, there would be hundreds of people out of jobs that would have to rely on welfare or unemployment just to survive. So I don't believe outbound telemarketing should be gotten rid of. Thank you.

Michelle A.R. Nelson
Michelle A.R. Nelson

5375 Saddle Road
Butte, MT 59701

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554

CG Docket #02-278

MAY 5 2003

FCC-MAILROOM

4/26/03

To Whom it may concern.

My job is important to me, because as a single person I'm my sole provider. I've worked with this company over 4 years and I depend on the security of my job. I am up in age and jobs for older people are hard to find. There are over 130 people that work in our center. If our center closed all of these people who support their families will be out of a job. The opportunity of jobs in our town are poor. Our Company is respected & gone it Butte as a great place to work. Our Clients & our company do a big favor to a lot of people giving them opportunities to get our products while sitting at home. Like myself and all others please give us the opportunity to remain as hard working employees of Butte.

address: 204 S. Washington Street
Butte, MT 59701

Margaret Price

**Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554**

CG Docket #02-278

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I work for Teleperformance USA in Butte MT. I have work for this company for almost 6 yrs. Out bound telemarketing has supported my family & myself & it has helped us when my husband has been unemployed with out this job my family would suffer including my 2 young children. This company employs 100's of employee that would be in the same boat. What we do at teleperformance USA is all legalized, we do everything by the book & if customers don't want what we have to offer they don't need to take it. It's that simple. We don't harass nor badger the customers into taking something they don't want. I think we should focus on the people who don't have jobs and the people who just have kids to live off the welfare system, not the people who try to live off it by working every single day!

Kasey Webster
2244 S. Montana
Butte, MT 29701

Kasey Webster
12603

**Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington DC 20554**

CG Docket #02-278

4/30/03

CG Docket NO. 02-278

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

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FCC - MAILROOM

4/30/03

To Whom It May Concern,

My name is Adeleine Wheeler and I work for Teleperformance USA in Butte, MT. This is the only decent paying job in our dying town and it currently has about 100 people employed currently. But since I started working here they have employed at least 4,000 people in the 2 yrs I've been here and that's just in our center alone.

Teleperformance USA is very strict in its regulations as far as Do Not Calls, we are not allowed to misinform or mislead our customers in anyway. We must also always be polite and professional and most of the people I call (with some exceptions) either don't mind and tell us to call them back or politely refuse the program(s) that we call to offer. I stand behind the products and services that we offer since they really can save these people money with out a hassell. Or help monitor/clear up their credit.

Anyone who can read, that ~~is~~ polite and professional are encouraged to work here no matter what they look like or their beliefs.

The economy in the City & State that I live in is really ~~bad~~ poor and the people who work here need their jobs to support their families and to survive. Otherwise,

Most if not all the people who work here would be on Welfare, Homeless, or (I hate to say it) ~~need the handouts~~ ~~and~~ ~~don't~~ ~~want~~ ~~to~~ ~~work~~ ~~but~~ ~~can't~~ ~~find~~ ~~a~~ ~~good~~ ~~job~~ ~~anywhere~~ ~~other~~ ~~than~~ ~~here~~ turn to a life of crime. I really hate to say that because the people I work with are good, hardworking people that are honest.

I hope you take that all into consideration because I don't want anyone I know to become some statistic like I'm sure that you don't want that to happen to anyone you know or love.

Thank you for your time.

Sincerely,
 Adrienne Wheeler

Adrienne Wheeler
6028 Granite St
Butte, MT 59701

4/30/01
Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

CC Docket NO. 01-278

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MAY 5 2003

FCC-MAILROOM

To whom it may concern -

My name is Melinda Martz. I am presently employed here at Teleperformance USA in Butte, Montana. I am writing this letter in the concern of the possibility of my employment, other fellow co-workers employment here at TUSA and other outbound telemarketing centers nationwide being threatened.

Just so ya know, The calling center here in Butte alone employs over 100 people from Butte and surrounding areas such as Iracoma, Rockridge, Opportunity and Whitehold. By Shutting down our call center would be very devastating not only for myself but many other people and their families. We don't only need our jobs, we enjoy them. Not only that but the products that we sell are very valuable and shows to be quite beneficial to our clients / customers.

We do not convince them or force them to buy or join anything. we only sell to those who actually want or feel that our products will be helpful to them. I just want to note, that I enjoy my job, the people I work with and for. Some people have been here for 5+ yrs. and by shutting down our call centers would then force us to look for new employment and by making that decision would be more critical to myself and others than

beneficial. The work economy is already
at its lowest, why make it worse.

Melinda Martz
223 Warren St.
Anaconda, MT
59711

Thank You
Melinda
Martz

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To Whom It May Concern:

My name is Jessica Elliott & I'm a telemarketer. I work at an out bound telemarketing firm called Teleperformance USA, who employs well over a 100 people. I am writing because I am very concerned about the possibility of the outlawing of outbound telemarketing. I live in a town where there is NO economy. I am extremely fortunate to have my job, which pays well & is fairly easy. I believe that if US telemarketers were to lose our jobs, we would be forced to be a burden to society. We would no longer be taxpaying citizens, and I don't know about you, but I believe in paying my way. There are really no opportunities where I'm at. I realize that there are people out there lying & hustling over the phone, to make money; but, that's not us. I've been a telemarketer for 2 years and I'm good at what I do. I'm always professional, polite, and

considerate of the people I'm "disturbing."
All I'm saying is, please don't ruin my
life and the lives of others because you've
only heard one side of the story.

Sincerely,

Jessica Ruth

1228 Farrell

Butte MT

-59761-

4/30/03

CG Docket NO. 02-278

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington D.C. 20554

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To whom it may concern,

My name is Julie Goliette and i'm a telemarketer employed by Teleperformance. This company employs approx 100 people. I am a 24 year old mother of a 2 year old daughter and i'm also 7 1/2 months pregnant. So as you can see I really need my job. Without the job opportunity of outbound telemarketing I would be left with no choice but to be on State assistance. Then all of the people who are bothered by a simple call, can really complain because they have to support me and my 2 children. without this job I could not help support my family. If people are so bothered by a simple phone call all they have to do is ask us not to call back or tell us they are not interested. There are plenty of people who are interested in the products and services we offer them. So why take that right away from the people who are interested. All I am asking is for you to not take away outbound telemarketing from the people it does benefit, just to please the

Small portion of people who want to get
rid of it. Thank you.

Sincerely,
Julie
Gollette

Julie Gollette
1306 SB Homes
Butte, MT 59701

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To all concerned, My name is John N.W. Ryan, and I am an employee of Teleperformance USA. I am not the only one. I am working to save money for college and I need this job. There are over a hundred people [redacted] who work here and we are all professional people. [redacted] many have families to support and are able to without government assistance. I like my job and there are very few other options for me in montana. Butte is my home and the money I make, that's not saved, I spend here.

IT seems to me that being a Telephone Sales Representative is the same as being a Door To Door Salesman. There are some differences, yes but the main ideas are similar. Talk to people about a product. Show them how [redacted] it can benefit them. Professionalism is key and we were all trained to behave on the phone as if we were guests in a potential client's home. That means not being pushy or rude. There is a strict standard of Ethics here and it is adhered to and the vast majority of people I call are not mad about it even if they don't want to buy anything. We take our jobs seriously. If we were to loose

our employment in this place where
Jobs are scarce That would be a
Disaster. for me, my coworkers and Their
children. Out bound calling is a nessasary
part of our community. let me keep
my Job!

Sincerely John ^{N.H.} Ryan

2910 floral
Butte Montana 59701

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FCC-MAILROOM

4-28-03

Commissions Secretary

Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

From: Brandon D. Walter Billings MT

Teleperformance USA calling center

My name is Brandon Walter
I am a TSR (Telephone sales Rep.)
at Teleperformance USA. The employes
at my center are ~~very~~ scared, for
what will happen If this law is
passed. Everyone here has to support
them selves and their families as
well. Their are other solutions to
help people than to cost us our
Jobs. I get called on a daily basis
just like everyone else. It is not the
end of the world, like some people
put it.

It is very hard to find a decent paying job where I live. Telemarketing is a big part of our community. It gives people a job that pays more than six dollars an hour. I don't see how anyone can live off of wages like that. So naturally people don't want to loose their jobs. This will just will make people go on unemployment which is worse, because that comes out of everyone's pockets.

Honestly put your selves in our position. Having to worry about your job every day wondering when you will be sent home from this new law. Those are just a couple of reasons why I do not support the National DNC list. I support more modifications to the FTC rules.

Since early,

Brandon
Walter
BUTTE, MT

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MAY 5 2003

FCC - MAILROOM

April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991.

I work for Teleperformance USA in Hutchinson, Kansas as a Telemarketing Sales Representative. I like my job and need the extra income, as social security does not provide my family adequately enough.

The products I market are Chase Credit Cards, and I feel that if people do not wish to acquire a credit card, all they need do is say no and hang up. I really feel this act would hurt the economy by suppressing the companies, of Chase's caliber, in the way they market their products.

The passage of this act would devastate older women and men, plus minorities, and many others by cutting the jobs they depend upon for their livelihood. As for myself I would not be able to find another job at my age that would pay enough to keep my family going. this is a job that a woman my age can do without a lot of physical exertion and it is real hard to find jobs being my age.

I strongly oppose the National Do Not Call list and restrictions on Predictive Dialers. I do however support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank You for your full consideration on this topic.

Florence A. Thorington

Florence A. Thorington
1613 E. 26th Ave.
Hutchinson, Kansas 67502

RECEIVED & INSPECTED

MAY 5 2003

FCC MAILROOM

Commissioner's Secretary

FCC

445 12th St. SW

Washington D.C. 20554

TO THE FCC

CG Docket NO 02-278

Rules and Regulations implementing
the Telephone Consumer Protection Act of
1991

My name Michele merrill

I work in Hutchinson, Kansas
At teleperformance

I am a TSR been here 1/2 yrs

I like my job and feel good about
the services and products we sell

We are not treating people to bye anything
they don't want

I am a single mom with 3 kids hard working
and need this job to live.

Consumers come use devices and

simply say no thank you and hang up.

Please don't cut are jobs.

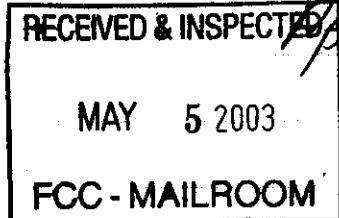
Thank you for your full consideration
on the topic.

Michele merrill

1401 E 23rd APT 224

Hutchinson, KS

67802



April 28, 2003

Commission's Secretary
Office of the Secretary
Federal Comm. Commission
445 12th St SW
Washington, DC 20554

RE: CG Docket No 02-218

I am opposed to the potential implementation of a National Do Not-Call registry. This list would have a major impact for loss of jobs in an economy that is already near recession. The elimination of thousands of jobs would greatly increase our welfare rolls and unemployment costs. These jobs are necessary in places where there are not a lot of employment opportunities - such as in this area where there are minimal jobs for even me as a college graduate. By implementing this program, it would cost the US Gov't billions of \$\$\$ in lost revenue!!!!

A TAXPAYER needing my job!

Lisa Simonetti
P.O. Box 1045
Hutchinson, KS 67504

RECEIVED & INSPECTED

April 28-03

MAY 5 2003

FCC - MAILROOM

Commissioner Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC. 20554

Ref: CG Docket No. 02-273

Rules and Regulations Implementing the
Telephone Consumer Protection Act of 1991

I work at Hutchinson, Kansas at Teleperformance USA as a TSR. I'm very happy about my job and enjoy talking to the customers we call.

I feel the products and services we sell are a very valuable commodity as they are not usually offer in any other venue. The people we sell to seem to appreciate the offers that we have.

Because of the economic situation in this area, this job puts me and others in a stable situation that we would not have otherwise. We are trying to keep off any government assistance than drains every ones tax dollars.

Page 2

If I were to lose my job, I would end up living on the street as I have no other options at this point.

I strongly oppose the National DNC list and restrictions on Predictive Dialers. I definately support Teleperformance USA and the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic

Karen Peterson
P.O. Box 458
Mt. Hope, KS 67108